

Management System Policy

Mission

Our mission is to provide high quality products and services according to the specific needs of each client. Our know-how and collaboration with technological partners contribute to the rigour and high reliability for which our products are recognised throughout the world. We are committed to complying with the high quality standards demanded by the industry, so that our customers receive the best service and product on time and at a competitive price.

Vision

Our vision is to be recognised as a leading company in the the creation and development of industrial automation solutions and for the innovation and quality of our services, guaranteeing the creation of value for all our clients.

Our Strategy

Our strategy is aimed at fully satisfying our customers' needs and is based on:

- Strengthening our position and presence in new markets
- Focusing and continuously improving our skills in the key areas of our business in favour of satisfying our customers
- Streamlining and professionalising the organisation by optimising the synergies between our different business areas in order to add more value to the end product.

Cornerstones

Recognising Quality and Environmental Management as an essential tool for establishing its position in the market and for its strategic development, SIROCO's management has implemented a Quality and Environmental Management System and is committed to developing its business in an environmentally sustainable manner, in accordance with the following cornerstones:

- To promote and encourage the continuous improvement of its Management System, to guarantee high levels of performance in its processes, products and services, aiming to meet and exceeding the needs and expectations of customers and other relevant stakeholders.
- Provide the company with adequate human and material resources, developing the skills of its employees, encouraging initiative, innovation, productivity and a responsible attitude towards improving processes and procedures.
- Fulfil applicable compliance obligations, namely legal, regulatory, normative and others that SIROCO subscribes to as applicable

- Adopt the best working practices and technologies available for their sector, to improve processes and increasing operational and environmental effectiveness and efficiency.
- Protect the environment by monitoring the use of natural resources, water and energy, including pollution prevention, favouring the recovery of waste over its disposal.

The Management System Policy is therefore assumed by SIROCO with **LOYALTY, RIGOUR and COMMITMENT**, and is disclosed to all employees and other interested parties as appropriate.

Aveiro, 8 June, 2022